

| PI Ref | Direction of Travel | PI Description | Appendix B |
|-----------|---------------------|--|------------|
| Quarterly | | 1. Safeguarding | |
| AD011e | ↑ | The percentage of residential reablement stays completed during the year where the need for support was mitigated or reduced | |
| AD011f | ↑ | The percentage of community reablement packages completed during the year where the need for support was mitigated or reduced | |
| AD017i | ↑ | The percentage of Care and Support plans for adults that were due to be reviewed during the collection period which were reviewed at least once during the collection period (NEW) | |
| AD024i | ↑ | The percentage of enquiries completed within 7 working days from the receipt of the reported alleged abuse. | |
| AS13b | ↑ | The percentage of carers identified and offered an assessment during the period | |
| CFS14a | ↑ | The percentage of contacts received by statutory children's social services during the period where a decision was made by the end of the next working day | |
| CFS18a | ↓ | The rate of looked after children (LAC) per 10,000 of the 0-17 Swansea population at end of the period (excluding asylum seekers) | |
| CFS19a | ↑ | The percentage of visits to children on the CPR which were not overdue. | |
| CFS24 | ↓ | The number of Children / Young People Supported by Child and Family Services at the end of the period | |
| CFS25i | ↑ | The number of Children / Young People supported by the Early Help Hubs at the end of the period | |
| CH026 | ↓ | The total number of children on the child protection register at end of the Period | |
| | | 2. Education and Skills | |
| EDU016a | ↑ | Percentage of pupil attendance in primary schools | |
| EDU016b | ↑ | Percentage of pupil attendance in secondary schools | |
| EDCP42 | ↑ | Percentage of pupil attendance in the Pupil Referral Unit (NEW) | |
| EDCP43 | ↑ | Percentage of pupil attendance in special schools (NEW) | |
| EDCP18d | ↑ | Young people known to be NOT in Education, Employment and Training (EET) [at 16, on leaving formal education] | |
| EDCP44 | ↑ | Percentage take-up of Universal Free School Meals (within WG offer) (NEW) | |
| EDW001 | ↑ | Number of learners assessed for Year 11 qualifications through the medium of Welsh (NEW) | |
| EDW002 | ↑ | Learners educated through the medium of Welsh at Nursery and Reception Ages (NEW) | |
| EDW003 | ↑ | Learners remaining in Welsh-medium provision when transferring from one key stage to another (NEW) | |
| | ↑ | Leaders on MLDP/SLDP/Aspiring Headteacher & NPQH qualifications (tbc) | |
| | ↑ | Number of Schools whose DEC rating is either an A or improves by at least one grade during the year (tbc) | |
| | ↑ | Number of Schools that are rated net zero operational carbon (tbc) | |

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| 3. Economy and Infrastructure | | | |
| BBMA5 | ↑ | Number of contracts started with Beyond Bricks & Mortar Community Benefit clauses in their contracts. (revised PI) | |
| EC2 | ↑ | The percentage of all major applications with an economic imperative that are approved | |
| EC7 | ↓ | Average Turnaround Time for Land Charge Searches completed in the period | |
| EP28a | ↑ | The percentage of all planning applications determined within agreed timescales (NEW) | |
| CTT4 | ↑ | Tourism - The amount of money spent by visitors attracted to Swansea (£m) | |
| EC6 | ↑ | Number of new housing units created in Transforming Towns target areas as a result of Transforming Towns Programme funding. | |
| ESD1 | ↑ | Value of inward investment related to property-based projects where the authority owns some of or all the land (or adjoining land which facilitates the development) | |
| | ↑ | Number of jobs created by Swansea Council commercial developments (tbc) | |
| | ↑ | Amount of floorspace created by Swansea Council (measured by sq m) to accommodate job creation (tbc) | |
| 4. Tackling Poverty & enabling communities | | | |
| HBCT01a | ↓ | Housing Benefit Speed of Processing: a) Average time for processing new claims. | |
| HBCT01b | ↓ | Housing Benefit Speed of Processing: b) Average time for processing notifications of change in circumstances. | |
| HBCT02a | ↓ | Council Tax Reduction Speed of Processing: a) Average time for processing new claims. | |
| HBCT02b | ↓ | Council Tax Reduction Speed of Processing: b) Average time for processing notifications of change in circumstances | |
| POV05 | ↑ | The amount of welfare benefits raised through securing rights and entitlements by the Welfare Rights Team | |
| POV10 | ↑ | Number of people gaining employment through Employability Support | |
| POV11 | ↑ | Number of accredited qualifications achieved by adults with local Authority support | |
| POV12 | ↑ | Value of grants received by the Tackling Poverty Development Team to support organisations and services to tackle poverty (NEW) | |
| HSG16a | ↑ | Total number of additional affordable housing units delivered per year by the Local Authority. | |
| HSG16b | ↑ | Total number of additional affordable housing units delivered per year by Registered Social Landlords. | |
| HSG16c | ↑ | Total number of additional affordable housing units delivered per year through Section 106 Agreements/other sources. | |
| 5. Nature Recovery & Climate Change | | | |
| CCNR1 | ↑ | Numbers of trees planted during the year across the council (NEW) | |
| CCNR2 | ↑ | The increase in number of council locations with renewable energy sources (NEW) | |

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| CCNR3 | ↑ | Number of Members and officers that have completed Climate Change and Nature Recovery Training (NEW) | |
| CCNR4 | ↑ | Number of projects delivered through the Environmental Partners Framework to support ambition of Swansea Net Zero 2050. (NEW) | |
| CCNR5 | ↑ | Percentage of the Council fleet which are Ultra Low Emission Vehicles (ULEVs) (NEW) | |
| WMT009b | ↑ | The percentage of Municipal Waste collected by local authorities and prepared for reuse and/or recycled, including source segregated biowastes that are composted or treated biologically in another way.. | |
| 6. Transformation & Financial Resilience | | | |
| CHR002 | ↓ | The no. of working days / shifts per full time equivalent (FTE) local authority employee lost due to sickness absence | |
| PROC12 | ↓ | Number of data breaches which have resulted in a reprimand, enforcement or monetary penalty notice being issued by the Information Commissioners Office (ICO) | |
| CUST12 | ↑ | Percentage of corporate stage 1 complaints closed within 10 working days (NEW) | |
| CUST13 | ↑ | Number of Swansea Account Holders active during the period (NEW) | |
| CUST2a | ↑ | Number of online payments received via City & County of Swansea websites | |
| CUST2c | ↑ | Number of forms completed online for fully automated processes | |
| FINA16 | ↑ | Percentage of invoices and payment documents paid within 30 days. (NEW) | |

KEY

KPIs shaded yellow are reported quarterly - otherwise reporting is annual.